

Complaints Procedure Belgium

For any additional information or complaints, please contact your branch or ING's Complaint Management service.

Address:

ING Complaint Management
Cours Saint Michel 60
B-1040 Bruxelles (French clients)
Phone: 02 547 61 02 (French)

ING Complaint Management
Sint-Michielswarande 60
B-1040 Brussel (Dutch clients)
02 547 61 01 (Dutch)

Fax: 02 547 83 20

Webform: <https://www.ing.be/nl/retail/contact>